



PRESS RELEASE

For Immediate Release:

JOHNSON RECEIVES QUALITY MANAGER CERTIFICATION FROM THE AMERICAN SOCIETY FOR QUALITY

CINCINNATI, OH USA – Johnson Consulting Services, LLC (**JCS**) is proud to announce that Mr. Bruce W. Johnson, President of **JCS**, has earned the designation of Certified Quality Manager (CQM) on March 1, 2003.

The ASQ Certified Quality Manager is a professional who leads and champions process-improvement initiatives—everywhere from small businesses to multinational corporations—that can have regional or global focus in a variety of service and industrial settings. The CQM facilitates and leads team efforts to establish and monitor customer/supplier relations, supports strategic planning and deployment initiatives, and helps develop measurement systems to determine organizational improvement. The Certified Quality Manager is able to motivate and evaluate staff, manage projects and human resources, analyze financial situations, determine and evaluate risk and employ knowledge management tools and techniques in resolving organizational challenges.

To achieve certification each candidate must satisfy stringent educational, experiential and professional requirements established by the ASQ and demonstrate an acceptable understanding and knowledge of quality management. A candidate must have 10 years of on-the-job experience in one or more of the areas of the Quality Manager Body of Knowledge. A minimum of five years of this experience must be in a decision-making position, defined as the authority to define, execute or control projects/processes and to be responsible for the outcome. Additionally, proof of professionalism is required and the successful completion of a 4 hour examination that includes an essay. In order to maintain professional status each member must accrue a minimum of 18 hours of professional development units each term.

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American Society for Quality:

The American Society for Quality (ASQ) is the world's leading authority on quality. With more than 100,000 individual and organizational members, this professional association advances learning, quality improvement, and knowledge exchange to improve business results, and to create better workplaces and communities worldwide.

And since 1991 ASQ has administered the United States' premier quality honor—the Malcolm Baldrige National Quality Award, which annually recognizes companies and organizations that have achieved performance excellence.

American Society for Quality

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